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**FAX NUMBER (571) 273-8300**Document(s) Transmitted: Request for Withdrawal as Attorney or Agent (1 pg.)Total pages of this transmission, including cover letter: 2 pgs.

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In re. Patent Application of: Yan ZhaoExaminer: (Unknown)Serial No.: 09/752,896Group Art Unit: 2161Filed: December 26, 2000Docket No.: 2046.049US1Title: METHOD AND AN APPARATUS FOR PROVIDING PERSONALIZED SERVICE

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